

Professional, Affordable IT

We provide affordable, professional IT services to organizations requiring IT expertise but not necessarily full-time. Many clients can meet their IT needs with a certified engineer on site for only a ½ day weekly.

Dedicated IT Support

We will assign a dedicated Systems Engineer to your location on a prescheduled basis. This SE will provide proactive network maintenance, monitoring, support, best practices implementation and guidance in technology planning.

Menu of Services

Maintain

Your dedicated SE will manage and maintain the network, handle user requests and desktop issues, and develop a technology plan for your organization.

Respond

Discounted support during non-scheduled hours is available 7x24 with guaranteed response.

Monitor

A hosted application watches the performance of computers, software and network infrastructure around the clock. Clients are alerted with actionable information when critical thresholds are breached.

Filter

Email virus filtering and spam blocking.

Locate

Tracks missing assets with information for recovery.

Repair

Maintenance labor is free for hardware purchased from System Source as long as you continue with the program.

“ System Source successfully provides my organization with proactive IT support and guidance.”

Arlene Hayden The Weinberg Foundation



System Source Benefits

Additional Technical Support

Engineers have priority access to vendor hotlines and over 70 System Source technical personnel.

Quality

Managers solicit client feedback monthly.

Best Practices Review

Guiding technology, task prioritization, user request queue, documentation and training plan.

Personalities that Succeed

Personnel are rigorously screened for sensitivity to client environments as well as technical excellence.

Disciplined Process Experience

Exposure to multiple clients